



No. 2-1/2020/BSNL/RM-I/CFA/Annual Plan


Date: 9th April, 2020.

To

1. CGMs & IFAs of all Telecom Circles & Metro Districts, BSNL.
2. CGM, ITPC, BSNL, Pune.

Sub: Promotion of annual Plans of Landline, Broadband and FTTH Services in view of presently ongoing situation of lock down due to Corona pandemic crisis - reg.

1. As you are aware that, due to ongoing lockdown due to spread of Corona virus, there is very limited staff strength available in the field units. There is a need to prioritize customer requests for telecom services.
2. In this regard, it has been decided that for the Institutional buyers (Central/State/Private Organisation) of telecom services, only Annual tariff Plans issued by corporate office of Landline, Broadband and FTTH Services shall be offered to the customers. However CGMs are authorized to take decisions on any exceptional requirements to the change being implemented.
3. For the retail/individual customers, there will be no changes in the current process being followed.
4. This is issued with the approval of the competent authority.


(P. D. Chirania)
Sr. GM (Finance)-CFA

Copy for kind information to :

1. CMD, BSNL.
2. Director (Finance), Director (HR), Director (CFA), Director (CM) & Director (EB) - BSNL Board.
3. All PGMs / Sr. GMs / GMs, CO, BSNL.